



ISO 9001

ISACert helps you organize your company in a transparent way, thereby improving the performances



Making customers happy - and even more important: keeping them happy - is an important task for each company or organization. It requires the proper organization of a large number of aspects. If you wish to introduce structure and transparency into these efforts, it will be indispensable to implement standards such as ISO 9001. This systematic approach will enable you to achieve constant improvement of performance.



Your customized solution

Your ISACert auditor will help you obtain the ISO 9001 certification. This certificate demonstrates that your (quality) management system fulfills the requirements and expectations of customers, shareholders, employees and the requirements of the law relating to the products and services supplied. The ISO 9001 certification visualizes your will to continuously improve, and therefore sends out a clear message to your employees and customers.

Your result

A proper fulfillment of the requirements of the ISO 9001 standard leads to the following:

- Your customers will find that the products/services provided conform to their requirements and expectations
- Employees derive more satisfaction from their work and will be more motivated
- Shareholders and investors will see a higher return on their investment, a greater market share and higher revenues
- Suppliers and partners will benefit from a stable and growing cooperation
- The society as a whole will have a positive image of your organization or company

Furthermore, it offers a number of advantages in relation to certain specific legal provisions such as, among others, the provisions of the European Directive on product conformity (CE marking).

Important to know

The ISO 9001 standard addresses various aspects of quality management and is one of ISO's best-known standards. The standard provide guidance and tools for companies and organizations who want to ensure that their products and services consistently meet customer's requirements, and that quality is consistently improved.

Important – the ISO 9001 standard has recently been revised. Learn more about the revision of ISO 9001:2014 on the ISO revision page.

For the latest information about the standard please contact info@isacert.com.

The ISO 9001 audit and certification is under the accreditation of ISACert BV from Zwolle in The Netherlands.

In what situation?

ISO 9001:2015 sets out the criteria for a quality management system and is a standard to which can be certified. It can be used by any organization, large or small, regardless of its field of activity. In fact, there are over one million companies and organizations in over 170 countries certified to ISO 9001.

This standard is based on a number of quality management principles including a strong customer focus, the motivation and implication of top management, the process approach and continual improvement. These principles are explained in more detail in the pdf Quality Management Principles. Using ISO 9001:2015 helps ensure that customers get consistent, good quality products and services, which in turn bring many business benefits.

About ISACert

ISACert is a leading auditing, verification and certification body for the food and food related supply chains. ISACert delivers reputable audit and certification services globally. We perform detailed and challenging audits on a level that meets the expectations of all stakeholders. We feel it to be our obligation not only to assess our auditees against the standards concerned, but also to drive them in further improvement of their food safety performance in general.

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